A note about COVID-19

To our customers currently facing challenges related to COVID-19 we are committed to helping you during this difficult time. Assistance is available:

For All Customers Except Those in Colorado

Please contact our Customer Service Team at 1-800-422-0792 to discuss options.

For All Colorado Customers (Colorado Department of Regulatory Agencies Bulletin B-5.39)

1. Removing policy restrictions on insurance coverage for the use of a personal automobile or as an unnamed driver on a commercial auto policy for commercial food delivery.
2. Extension of premium grace periods;
3. Waiver of late fees;
4. A moratorium on cancellations for non-payment;
5. Defer any non-renewal underwriting actions; and ,
6. Provide continuation of coverage for any expiring policy.

Customers are encouraged to use electronic payment technology available through www.mymendota.com and payments through electronic bank transfers.